Deployment Instructions – Connect 9.0.1

Description

Maintenance Release 9.0.1 is to address critical issues with the product regarding stability and performance and also to upgrade cluster so that all clusters are running at the 9.0.0.1 version.
All bugs resolved address escalations reported by customers.

The release also addresses enhancements in the ConnectPro and Telephony adapters (Intercall).

Target Systems

This patch is intended for all licensed clusters and webinar running connect version 9.0.0.1.

Tracking references

The following bug(s) have been addressed in this patch:

3313429		License file download fails due to bad SQL when version argument is absent or is B550/C6
3313537		License file upgrade to version 9 fails (silently, after serving license file)
2650057		Duplicate entries in Reports by users with different certificate ids.
3214639		Meeting invite has improper article/English
3217469		Unable to enable reminder in curriculum after creating the first one and deleting it.
3318364		NA8: On trial accounts created via adobe.com site, the participant management tabs not appearing and published event pages showing unpublished error
3313113		Accessibility: Connect WebApp Login is not working with Screen Reader
3318825		The wrong phone number is displayed for accounts about to, or already expired.
3322461		The wrong phone number is displayed for accounts about to, or already expired.
3175323		After launching a course from within curriculum if a users pauses the course for a long enough time for the session to expire the user is able to move through the course and complete it but completion is not recorded
3322408		Meeting room starts getting un-responsive after some time if a Touch Device is installed in the computer

Bill of Materials

Files Included

update_9.0.0.1_9.0.1.exe

update-2650057.sql

rollback-2650057.sql

Components

The following line will be added to version.txt after execution of this patch:

```
patch=update_9.0.0.1_9.0.1
```

Patch

The following files are modified by this patch:

- appserv/apps/lang/de.xml
- appserv/apps/lang/en.xml
- appserv/apps/lang/es.xml
- appserv/apps/lang/fr.xml
- appserv/apps/lang/it.xml
- appserv/apps/lang/ja.xml
- appserv/apps/lang/ko.xml
- appserv/apps/lang/nl.xml
- appserv/apps/lang/pt-br.xml
- appserv/apps/lang/ru.xml
- appserv/apps/lang/ru.xml
- appserv/apps/lang/tr.xml
- appserv/apps/lang/zh-cn.xml
- appserv/apps/system/login.xsl
- appserv/common/flashlets/de/HomePage.swf
- appserv/common/flashlets/en/HomePage.swf
- appserv/common/flashlets/es/HomePage.swf
- appserv/common/flashlets/fr/HomePage.swf
- appserv/common/flashlets/it/HomePage.swf
- appserv/common/flashlets/ja/HomePage.swf
- appserv/common/flashlets/ko/HomePage.swf
- appserv/common/flashlets/nl/HomePage.swf
- appserv/common/flashlets/pt-br/HomePage.swf
- appserv/common/flashlets/ru/HomePage.swf
- appserv/common/flashlets/ru/HomePage.swf
- appserv/common/flashlets/tr/HomePage.swf
- appserv/common/flashlets/zh-cn/HomePage.swf
- appserv/common/meetingAS3/shell/meeting.swf

- `appserv/common/meetingAS3/shell/meeting_sgn.swf`
- `appserv/common/meetingAS3/shell/shell.swf`
- `appserv/common/meetingAS3/shell/shell_sgn.swf`
- `appserv/common/meetingas3/lang/breezelivestrings-de.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-en.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-es.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-fr.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-it.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-ja.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-ko.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-nl.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-pt-br.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-ru.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-ru.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-tr.xml`
- `appserv/common/meetingas3/lang/breezelivestrings-zh-cn.xml`
- `appserv/web/WEB-INF/classes/com/macromedia/airspeed/servlet/AICCHandler.class`
- `appserv/web/WEB-INF/classes/com/macromedia/breeze/sco/NotificationManager.class`
- `appserv/web/WEB-INF/classes/com/macromedia/breeze/training/Reports.class`
- `appserv/web/WEB-INF/classes/com/macromedia/breeze/sco/DAL.class`

Deployment steps

1. Stop the Connect Pro Services using Service Panel
2. Backup the entire appserv folder
3. Install Patch
    a. Copy the patch file to the server
    b. Double-click **update_9.0.0.1_9.0.1.exe** file to start
    c. Confirm the location / root directory where Adobe Connect is installed. (e.g. C:\Breeze)
    d. Click Next
4. Apply the SQL to the Adobe Connect database instance: "update-2650057.sql"
5. Start the Connect Pro Services
6. Verify version.txt changes (use http://domain_name/version.txt)
7. Repeat above steps for each server in the cluster

Rollback Steps

NOTE: In order to rollback a backup of the files replaced by the patch must have been created.

1. Stop the Connect Services
2. Delete the appserv folder
3. Rollback the original appserv folder on the server (including version.txt)
4. Apply the SQL: "rollback-2650057.sql"
5. Restart the Connect Services