

Deployment Instructions - 9.0.4A - Licensed

Description

Maintenance Release 9.0.4a is to address critical issues with the product regarding stability and performance and also to upgrade cluster so that all clusters are running at the 9.0.4 version. All bugs resolved address escalations reported by customers.

Target systems

This patch is intended for all licensed clusters running connect version 9.0.4.

Tracking references

The following bug(s) have been addressed in this patch:

Bug #	Description
3511532	Large Seminar room becomes unresponsive when using Poll Pods

Bill of Materials

Files included:

cps_9.0.4a.exe

Components

CPS


Version.txt will be appended with the following component after execution of 9.0.4a patch:

patch=cps_9.0.4a

Files Affected by this patch

- comserv\apps\meetingas3app\shell\breezeLive\corePods\Poll.ase
- appserv/common/version.txt

Deployment Instructions:

1. Back up files mentioned in the "Files Affected by this Patch" section to rollback changes including appserv/common/version.txt
2. Install Patch for CPS
 - Copy the patch file cps_9.0.4a.exe to the server running "ConnectPro" service
 - Double-click cps_9.0.4a.exe file to start
 - Confirm the location / root directory where Adobe Connect is installed.
3. Verify version.txt changes (use http://domain_name/version.txt )
4. Repeat above steps for each server in the cluster

Rollback Plan

1. Stop the Connect Services
2. Rollback /comserv folder from the back up
3. Restart the Connect Services