

Deployment Instructions – Adobe Connect 9.0.3a

Description

Maintenance Release 9.0.3A is to address critical issues with the product regarding stability and performance. All bugs resolved address escalations reported by customers.

The release also addresses enhancements in Adobe Connect.

Target Systems

This patch is intended for all licensed clusters running Adobe Connect version 9.0.3. Please ensure the environment is appropriate for this patch.

Tracking references

The following bug(s) have been addressed in this patch:

9.0.3a Patch bug fixes:

3512637	Users enrolled in curriculum cant access curriculum items. Get message 'Not Authorized'.
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Bill of Materials

Files Included

cps_9.0.3A.exe

Components

CPS

Version.txt will contain following components after execution of 9.0.3 patch:

```
package=9.0.0.1.1026.20120726.1086487
installer=9.0.0.1.1013.20120724.1086487
fmg=9.0.0.1.3.20111107.998759
fms=9.0.0.1.1.20120712.1086487
presenter=9.0.0.1.1.20120712.1086487
cps=9.0.3.1.20130304.1168246
```

mssql=9.0.0.1.1010.20120717.10864903
teleintercall=9.0.0.1.1001.20120718.1088566
telearkadin=9.0.0.1.1001.20120712.1086486
telepremierena=9.0.0.1.1000.20120712.1086487
telepremiereemea=9.0.0.1.1000.20120712.1086487
salesdashboard=9.0.0.1.1000.20120713.1086486
cpshelp=9.0.0.1.1007.20120725.1092069
fonts=9.0.0.1.1001.20120725.1086485
addins=9.0.0.1.2.20120718.1086487
dbscripts=9.0.0.1.1001.20120718.1088643
teleavaya=9.0.0.1.1000.20120712.1086486
telecisco=9.0.0.1.1001.20120712.1086487
telemeetingone=9.0.3.2.20130113.1152383
telephonyservice=9.0.3.4.20130211.1162335
validators=9.0.0.1.1000.20120713.1086487
streamingfms=9.0.0.1.1000.20120713.1086486
cq=9.0.0.1.1005.20120726.1092492
CQServer=cq-quickstart-5.5.0-20120220.jar
tomcat=7.0.30
tomcat64=7.0.30
stunnel=4.53
source_fmg=2.0.1.15
source_fms=4_0_3_4059
patch=patch_9.0.0.1a
patch=update_9.0.0.1_9.0.0.1b
patch=update_9.0.0.1_9.0.1
patch=update_9.0.0.1_9.0.2
patch=update_9.0.0.1_9.0.3
patch=cps_3434958
patch=cps_9.0.3A

Configuration changes

- No configuration files are modified

Modified Files

appserv/web/WEB-INF/lib/breeze.jar

Deployment steps

1. Stop the Adobe Connect Services using Service Panel
2. In order to rollback changes made by patch.
 - a. Make a back up copy of the file mentioned in "Modified Files"
3. Install Patch for CPS
 - a. Copy the patch file cps_9.0.3A.exe to the server running "Adobe Connect" service
 - b. Double-click cps_9.0.3A.exe file to start
 - c. Confirm the location / root directory where Adobe Connect is installed.
 - d. Click Next
4. Start the Adobe Connect Services
5. Repeat above steps for each server in the cluster
6. Verify version.txt changes (use http://domain_name/version.txt)

Rollback Steps

NOTE: In order to rollback a backup of appserv,comserv, tomcat, jre and TelephonyService folder must have been created.

1. Stop the Adobe Connect Services
2. Restore the backup copy of the file mentioned in "Modified Files"
3. Restart the Adobe Connect Services