

# Deployment Instructions – Connect 9.0.1c

## Description

Maintenance Release 9.0.1c addresses critical issues with the product regarding stability and performance. All bugs resolved address escalation reported by customers.

## Target Systems

This patch is intended for all licensed clusters and webinar running connect version 9.0.1.

## Tracking references

The following bug(s) have been addressed in this patch:

3337556	Event report causes "request not processed" error for some data
3345081	Download Report Data from User Information Report is not available
3345699	A different Adobe Connect user's e-mail address is in the reply-to field of an event e-mail.
3342130	Burst Pack Minutes keeps decreasing (and continues to grow negative) after a meeting room threshold is reached once
3348368	Login attempt to meeting fails with "ValidateUserError.no-data.null" message

## Bill of Materials

### Files Included

update\_9.0.1\_9.0.1c.exe

### Components

The following line will be added to version.txt after execution of this patch:

```
patch=update_9.0.1_9.0.1c
```

## Patch

The following files are modified by this patch:

- appserv\web\WEB-INF\lib\breeze.jar
- appserv\apps\system\login.xml

## Deployment steps

1. Stop the Connect Pro Services using Service Panel
2. Backup the files replaced/modified by the patch. See above for file list.
3. Install Patch
  - a. Copy the patch file to the server
  - b. Double-click **update\_9.0.1\_9.0.1c.exe** file to start
  - c. Confirm the location / root directory where Adobe Connect is installed. (e.g. C:\Breeze)
  - d. Click Next
4. Start the Connect Pro Services
5. Verify version.txt changes (use [http://domain\\_name/version.txt](http://domain_name/version.txt))
6. Repeat above steps for each server in the cluster

## Rollback Steps

NOTE: In order to rollback a backup of the files replaced by the patch must have been created.

1. Stop the Connect Services
2. Delete the appserv folder
3. Rollback the original files that were backed up above
4. Restart the Connect Services