

Deployment Instructions – Adobe Connect 9.0.3b

Description

Maintenance Release 9.0.3B is to address critical issues with the product regarding stability and performance in version 9.0.3. All bugs resolved address escalations reported by customers.

The release also addresses enhancements in Adobe Connect.

Target Systems

This patch is intended for all licensed clusters running Adobe Connect version 9.0.3. Please ensure the environment is appropriate for this patch.

Tracking references

The following bug(s) have been addressed in this patch:

9.0.3a Patch bug fixes:

3512637	Users enrolled in curriculum can't access curriculum items. Get message 'Not Authorized'.
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9.0.3b Patch bug fixes:

3515862	Adobe Connect Server 9.0.3 - URL scheme on Gingerbread and Honeycomb Android OSs failed to load the redirection.
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Bill of Materials

Files Included

cps_9.0.3B.exe

Components

CPS

Following component will be appended to appserv/common/version.txt after execution of 9.0.3B patch:

patch=cps_9.0.3b

Configuration changes

- No configuration files are modified

Modified Files

appserv\common\scripts\login.js

Deployment steps

1. Stop the Adobe Connect Services using Service Panel
2. In order to rollback changes made by patch.
 - a. Make a back up copy of the file mentioned in "Modified Files"
3. Install Patch for CPS
 - a. Copy the patch file cps_9.0.3B.exe to the server running "Adobe Connect" service
 - b. Double-click cps_9.0.3B.exe file to start
 - c. Confirm the location / root directory where Adobe Connect is installed.
 - d. Click Next
4. Start the Adobe Connect Services
5. Repeat above steps for each server in the cluster
6. Verify version.txt changes (use http://domain_name/version.txt)

Rollback Steps

NOTE: In order to rollback a backup of appserv,comserv, tomcat, jre and TelephonyService folder must have been created.

1. Stop the Adobe Connect Services
2. Restore the backup copy of the file mentioned in "Modified Files"
3. Restart the Adobe Connect Services