Upgrade to Adobe Connect 10.6.1 using the patch

- Overview
- Deploy the Adobe Connect 10.6.1 patch
    - 1. Bill of Materials
        - 2. Deploy Adobe Connect 10.6.1 Patch
        - 3. Rollback

Overview

This article helps with the deployment instructions to upgrade the Licensed environment from 10.6.0 to 10.6.1.Adobe Connect 10.6.1 is distributed as a patch that can only be added to the latest Adobe Connect 10.6.0 system.

Note: Make sure to upgrade to the latest Adobe Connect 10.6.0 version before deploying the Adobe Connect 10.6.1 patch.

Deploy the Adobe Connect 10.6.1 patch

Note: Downtime is required fordeploying this patch on your Adobe Connect instance.

The patch impacts the following systems.

Host Type	Service/App	Updated	Stopped	Restarted
License	CPS/HM	✗	✗	✗
AEM Author	Author	✓	✓	✓
AEM Publisher	Publisher	✓	✓	✓
Connect App	CPS	✓	✓	✓
Connect App	Adobe Media Server	✗	✗	✗
Connect App	Adobe Media Administration Server	✗	✗	✗
Connect App	Telephony Service	✗	✗	✗
Connect App (TS)	Arkadin TA	✗	✗	✗
Connect App (TS)	Conference America	✗	✗	✗
Connect App (TS)	Intercall TA	✗	✗	✗
Connect App (TS)	MeetingOne TA	✗	✗	✗
Connect App (TS)	Premiere TA	✗	✗	✗
DB	DB	✓	✗	✗
Download	Connect Addin (Win)	✗	✗	n/a
Download	Connect Addin (Mac)	✗	✗	n/a
FMG	FMG	✗	✗	✗
FMSS	AMS	✗	✗	✗
ACTS	ACTS	✓	✓	✓

1. Bill of Materials

This patch contains :

- ConnectAEMEventApp.jar
- update_10.6.0.1_10.6.1_licensed_signed.exe
- update_10_6_0_1.sql
- update_10_6_1_0.sql
- acts.zip

2. Deploy Adobe Connect 10.6.1 Patch

To deploy Adobe Connect 10.6.1 as a patch on the latest Adobe Connect instance, follow these steps:

1. Stop the AEM Author and AEM Publisher instances using Service Panel.

2. Create the following backups:

- Copy the AEM folder of AEM Author instance from[*AEM_install_dir*]\AEM-Author\crx-quickstart.
- Copy the AEM folder of AEM Publish instance from[*AEM_install_dir*]\AEM-Publish\crx-quickstart.
- Backup the Adobe Connect database.
- Backupappserv folder on all CPS server. e.g. (c:\Connect\10.6.0\appserv)

3. Copy the patch files**update_10.6.0.1_10.6.1_licensed_signed.exe**to the server on which Adobe Connect service is deployed.

4. Run the patch files (log on with administrator privileges)**update_10.6.0.1_10.6.1_licensed_signed.exe**on each of the CPS servers. Provide the Adobe Connect Installation root directory when prompted, for example: (e:\Connect\10.6.0). A success message is displayed when finished.

5. To update the Adobe Connect database, run the**update_10_6_0_1.sql andupdate_10_6_1_0.sql**files on the database sequentially.

Note: Please wait for one SQL script to finish its execution before starting the next.

6. Start the Adobe Connect services. Verify if the changes are reflected in the version.txt file at*http://example.com/version.txt*. Replace*example.com*with your domain.

7. Repeat steps 1-6 for each server in the cluster.

Deploy on ACTS Servers.

1. Extract ACTS.zip on Adobe Connect Transmuxing Server instance.

2. Stop Adobe Connect Transmuxing Service running on the ACTS servers.

3. Rename existing ACTS installation (for example: e:\breeze\10.6.0\ACTS toe:\breeze\10.6.0\ACTS.Bak)

4. Copy the extracted ACTS folder on ACTS servers, for example, e:\breeze\10.6.0\ACTS.

5. StartAdobe Connect Transmuxing Service running on ACTS servers.

Deploy on AEM Instances

1. On the AEM server, log in as an Administrator.

2. Stop the AEM Author slave service, if available.

3. Access the AEM primary author master package manager athttp://[*AEM-authmaster*]:[*portnumber*]/crx/packmgr/index.jsp. Delete the existing*ConnectAEMEventApp.zip*file

4. Upload and install the new*ConnectAEMEventApp.jar*file available as part of the patch archive. When installing, select the Merge values for Access Control Handling and click Install.

5. Log in as Administrator on publish instances and repeat steps 3 and 4.

6. Stop the AEM Publish instance service and the AEM Author master service.

7. Restart the AEM Author master service and AEM Publish instance and ensure that you are able to log in to the AEM master server after the service restart.

8. Restart the AEM Author slave service, if available.

9. Restart the service of AEM Publish instances.

10. Verify OSGi bundle version

a. Navigate to <AEM author server>:4502/system/console/bundles and<AEM publisher server>:4503/system/console/bundles

b. Verify connectosgi service version 1.0.0.20200120-1039

3. Rollback

1. Stop these services on AC servers: connectpro
2. Ensure all services are stopped and no zombie processes are running.
3. Restore the backup folders from Step 2 in the**Deploy Adobe Connect 10.6.1 patch**section.
4. Revert to the database backup taken in step 2 in the**Deploy Adobe Connect 10.6.1 patch**section.
5. On AC servers, restart these services: connectpro.
6. Stop ACTS service running on ACTS instance.
7. Rename the existing ACTS installation directory e:\Connect\10.6.0 to e:\Connect\10.6.0_10.6.1.

8. Rename the backup folder of ACTS taken earlier in**Deploy on ACTS Servers server.** (e:\breeze\10.6.0\ACTS.Bak toe:\breeze\10.6.0\ACTS)
9. Restart ACTS services.
10. Stop AEM services on AEM instances.
11. Restore AEM backup folders taken in step 2**Deploy Adobe Connect 10.6.1 patch**
12. Restart AEM Author service on Primary and Slave node and then, restart AEM Publish services.